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806-421-0522  
saltfish@yahoo.com

July 23, 2012

By Fax: 806-934-7840  
Nita Rodriquez  
Patsy Brown  
Moore County Hospital District  
224 E. 2<sup>nd</sup> Street  
Dumas, TX 79029

By Fax: 806-935-6578  
Jeff Turner  
CEO, Moore County Hospital  
224 E. Second Street  
Dumas, TX 79029

Re: No reply to my repeated requests for correction of the attached  
prescription

Dear Ms. Brown:

Last Friday afternoon, 6/22/2012, I left a message on your voice mail, requesting you check into why my diabetes medication prescription correction left at the ER on 6/15/2012 had not been returned to me. Not having received a response A FULL BUSINESS DAY LATER, maybe you are on vacation, but it is abusive for BOTH the ER staff and you to continually ignore my legitimate request. When I dropped off the attached at the ER, I gave my landlady's cell phone number but no one has responded. Why is this?

Please check into this and call me when I may pickup the corrected prescription. Would you also ask Dr. Flores to include the lovostatin and lisinopril in the prescription?

Thank you.



Ron Winegardner  
Attachment

## Chronology of Events

- 7/13/2012 4 pm - I drop off note from Roger's Pharmacy (attached) regarding incorrect diabetes prescription. I am told the ER doctor is busy but to come back in an hour or 2 to pick it up.
- 7/13/2012 5:30 pm – I am told that the doctor is busy and I leave a cell phone number for the ER clerk to call when the prescription is ready. I never receive a call
- 7/20/2012 I call Indigent Program manager at 3 pm (on a Friday) who is not in and leave message about having left a prescription which needs correction with the ER clerk on 7/13/2012 at which needs correction I receive no response.
- 7/23/2012 I fax letter to MCHD asking why no reply to my 7/20/2012 voice mail to ICP Manager requesting a prescription correction
- 7/31/2012 I send email (attached) asking why my 7/23/2012 request for prescription was not answered.
- 8/03/2012 I receive letter from ICP Manager regarding eligibility for August which ignores my request for prescription correction.