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July 8, 2011

Jeff Turner
CEO/Administrator
Moore County Hospital District
Dumas Memorial Hospital
224 E. Second Street
Dumas, TX 79029

Re: Utilizing a Moore County medical transcription service

Dear Jeff:

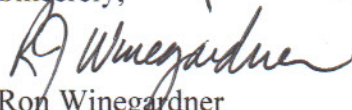
I was disappointed in our recent phone conversation to hear that you are satisfied with sending Dumas Memorial Hospital's medical transcription to Spheris and had no reason to utilize my medical transcription service.

We previously talked the middle of May, when you were motivated to consider any method of saving money, in anticipation of pending state and federal cutbacks in hospital reimbursement. You told me that we would sit down with Pam Cavaness when she returned from her month's absence and discuss it. However, just as I experienced with Pam in March of 2009 (when she was not willing to talk to me even though I addressed the problem of local transcriptionists unwilling to substitute shifts for each other), you have changed your mind and are not willing to consider having the hospital's medical transcription done locally.

As you are aware, there are myriad reasons (other than cost savings) that the hospital benefits from discontinuing outsourcing: eliminating the involvement of a "middleman", providing jobs to local citizens who then become paying patients of the hospital (and not indigent care), decreasing the medical report turnaround time, and gaining more control over a process that is an integral part of providing medical services.

In summary, I hope that my contacting the Moore County Hospital District since 2008 will eventually be successful in eliminating the practice of sending local medical transcription to a multinational service that outsources jobs to India and the Philippines.

Sincerely,


Ron Winegardner
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